



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

nGAGEMENT system requirements

Contents

- [1 nGAGEMENT requirements](#)
- [2 Genesys Cloud CX requirements](#)

Review the system requirements for nGAGEMENT.

nGAGEMENT requirements

- Genesys Cloud CX 2 or Genesys Cloud CX 3. For more information, see the PureCloud Pricing Guide on the Genesys corporate site.
- Published agent work schedules in Genesys Cloud CX. For more information, see Add agents to a schedule and Publish the schedule in the Genesys Cloud CX Resource Center.

Genesys Cloud CX requirements

- System requirements for Genesys Cloud CX include operating systems, hardware, browsers, and other components. For more information about these requirements, see Genesys Cloud CX system requirements.
- For more information about Genesys Cloud CX feature licensing, see the PureCloud Pricing Guide on the Genesys corporate site.