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nGAGEMENT system requirements

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Review the system requirements for nGAGEMENT.

nGAGEMENT requirements

- Genesys Cloud CX 2 or Genesys Cloud CX 3. For more information, see the PureCloud Pricing Guide on the Genesys corporate site.
- Published agent work schedules in Genesys Cloud CX. For more information, see Add agents to a schedule and Publish the schedule in the Genesys Cloud CX Resource Center.

Genesys Cloud CX requirements

- System requirements for Genesys Cloud CX include operating systems, hardware, browsers, and other components. For more information about these requirements, see Genesys Cloud CX system requirements.
- For more information about Genesys Cloud CX feature licensing, see the PureCloud Pricing Guide on the Genesys corporate site.